

Visitor Regulations

By purchasing an admission ticket for, or attending Art on Paper Amsterdam (AOPA) by invitation, the visitor agrees to the following regulations.

1. General

Visitors enter the fair or event and participate in activities at their own risk. Parents and guardians are responsible for the conduct of minors. Instructions from AOPA staff must be followed at all times. AOPA reserves the right to remove visitors who do not comply with these regulations or who disrupt, or threaten to disrupt, public order. In such cases, visitors are not entitled to any refund or compensation. Engaging in commercial trade or conducting (promotional) marketing activities on or near the event grounds is only permitted with prior written consent from AOPA.

2. Admission

Admission to the fair or event is only possible with a valid ticket or upon presentation of an invitation. The organizers of AOPA reserve the right to refuse entry to visitors, for example, in cases of excessive alcohol or drug use, or any (potential) disruption of public order.

3. Tickets

- Tickets will not be taken back, refunded, replaced, or extended.
- The barcode on the ticket must not be folded or damaged; if unreadable, the right of admission expires.
- Each ticket grants admission for one person, unless otherwise stated.
- Venue, dates, and opening hours are listed on the ticket.

4. Items Brought to the Venue

- Weapons or dangerous objects are prohibited.
- The use of narcotics is not permitted.
- Sound equipment such as radios is not permitted.
- Scooters, (children's) bicycles, skates, and other means of transport are not allowed, except for mobility aids such as wheelchairs.
- Pets are not allowed, except for assistance dogs.

5. Smoking

Smoking is prohibited inside the venue. It is only permitted in designated outdoor smoking areas.

6. Safety and Emergencies

- It is forbidden to enter technical areas or spaces marked "staff only."
- In case of emergencies (such as fire, evacuation, extreme weather conditions, or other incidents), visitors must immediately follow the instructions of staff and emergency services.

7. Photography and Filming

7.1 Photography is allowed only after consultation with the exhibitor and for private use only. The use of flash or tripods is not permitted. Commercial or editorial publication is prohibited unless prior written permission has been granted by the organization.

7.2 During the fair, visitors may be photographed or filmed. The organization reserves the right to use this

footage for promotional and communication purposes across all media. By entering, visitors explicitly agree to this.

8. Children and Supervision

Children under the age of 18 may only enter when accompanied by an adult, unless otherwise indicated.

9. Ticket Purchase, Changes, and Discounts

Tickets can be purchased in advance online or at the box office during the event. Unused tickets will not be refunded. Discount promotions do not entitle visitors to reimbursement of previously purchased tickets.

10. Absence or Late Arrival

No refunds will be issued in case of absence or late arrival of (group) visitors. The right of withdrawal does not apply.

11. Damage

Any damage or unsafe situation must be reported immediately to the organization. If a visitor causes damage, they are also requested to report this before leaving the venue.

12. Liability

Damage must be reported immediately to staff. Claims submitted afterwards will not be processed. The organization is only liable for direct damage resulting from intent or gross negligence, limited to the amount paid out by its insurer. The organization is not liable for indirect damages such as consequential loss, loss of profit, or loss/theft of personal belongings. This also applies to items placed in safekeeping, unless otherwise agreed.

13. Relocation and Cancellation

The organization may relocate or cancel the fair or event. In the event of relocation, tickets remain valid. If you are unable to attend on the new date, the ticket price will be refunded, excluding service and administration fees. In the event of permanent cancellation, the ticket price will be refunded via the original payment method.

14. Applicable Law and Jurisdiction

These regulations are governed exclusively by Dutch law. Any disputes will be submitted solely to the competent court in the district of Midden-Nederland.

15. Amendments

The organization reserves the right to make changes to these regulations. Such changes will only take effect from the date announced in advance.

16. Final Provision

In addition to these regulations, the General Terms and Conditions of the venue also apply. If any provision of these regulations is found to be invalid or unenforceable, the remaining provisions will remain in full force and effect.

Amsterdam, October 2025